Delivery specification incl. europallet quality

1. Objective

1.1 Definition of tolerance limits for accepting or refusing acceptance when EPAL Europallets are being delivered (exchangeable pallets).

1.2 Definition of “as new” quality grade for exchangeable Epal Europallets.

1.3 Delivery rules for the delivery of all materials.

2. Scope

2.1 An EPAL Europallet is a so-called four-way pallet, a reusable transport pallet which is standardised under DIN EN 13698, Part 1, with a base area of 0.96 square metres and dimensions of 1200 x 800 x 144 mm (length x width x height). It is held together by 78 special nails.

2.2 The EPAL Europallet comports with the rules of the European Pallet Association (EPAL).

3. Labelling

An EPAL Europoolpallet must have the following labelling in order to be treated as such:

3.1 The ‘EPAL’ logo in oval on the left and right corner block.

3.2 On the central block:
   a) IPPC symbol
   b) Country code
   c) Registration number of the national plant protection authority
   d) Method of treatment (HT-Heat treatment)
   e) Licence number-year-month
   f) EPAL control staples
   g) If applicable repair nail (in case of reparation)

3.3 The symbol MB (methyl bromide treatment) is not permitted.
4. Environmental protection measures

None.

5. Workplace health and safety measures

For safety reasons it is recommended that wooden pallets should only be moved using gloves.

6. Mandatory delivery regulations

6.1 Notification of goods delivery (including statement of number of pallets) 2 days prior to delivery by email to: avis@dr-pfleger.de.

6.2 Upward and downward delivery is not accepted.

6.3 The goods must only be delivered non-mixed and of the same batch on clean and as good as new Europallets.

6.4 The goods must not protrude from the pallet contour.

6.5 Pallets must never be stacked.

6.6 Max. pallet height: 1.60 m incl. Europallet

6.7 Max. pallet weight: 750 kg

6.8 In order to protect pallets from soiling and damage, they must be wrapped in foil.

6.9 Requirement for marking of all containers/packaging units (container / PU labels):
   a) Pfleger material number and Pfleger material name
   b) Quantity per container / packaging unit
   c) Pfleger batch number (if available)
   d) Batch number

6.10 Requirement for marking of all pallets (pallet form)
   a) Pfleger material number and Pfleger material name
   b) Number of containers / PUs per pallet
   c) Total quantity per pallet
   d) Pfleger batch number (if available)
   e) Batch number
6.11 Our good receipt opening hours are:

Monday to Thursday: 07.30 a.m. – 09.30 a.m.
09.45 a.m. – 12.30 p.m.
01.00 p.m. – 03.00 p.m.

Friday: 07.30 a.m. – 09.30 a.m.
09.45 a.m. – 12.30 p.m.
01.00 p.m. – 01.30 p.m.

6.12 Unloading of the goods from HGVs only possible at a loading ramp. Please note our guideline for delivery of goods on our homepage.

6.13 We reserve the right to reject the delivery or to invoice additional handling costs in case that our packaging instructions are not complied with.

7. Pallets outside the tolerance limits

Pallets displaying the following features shall not be accepted when delivered and shall be repalletized. The costs of repalletizing arising at a level of €25 / pallet plus €105 administrative charge will be invoiced to you.

7.1 Broken planks
Pallets with broken planks will not be accepted / exchanged.

7.2 Missing wood
Pallets with missing wood and / or exposed nails shall not be accepted / shall be repalletized.
7.3 Heavily soiling

Pallets which have been generally heavily soiled (e.g. oil or dirt) will not be accepted/exchanged. Example: pallets in the condition shown on the right will not be accepted.

8. Pallets within the tolerance limits

Pallets with slight soiling and discolouration shall be classified and accepted as Epal Europallets ‘as new’.

**Acceptable pallets**